

NATIONAL COUNCIL OF ADMINISTRATION MONTHLY UPDATE



April 11, 2025

Greetings,

We hope you enjoy this issue of the National Council Monthly Update summarizing the pertinent operations at VFW National Headquarters over the last month.

Development

March marked a strong performance for Development. Revenue was projected at \$5.2 million, and we closed the month exceeding expectations by \$829,000.

While we are experiencing a successful fundraising year, we remain vigilant in monitoring external economic factors such as tariffs, inflation, and recession concerns which can strongly influence donor generosity. At the same time, we believe that recent changes being proposed within the VA have ignited a renewed sense of urgency and passion among donors who are deeply committed to supporting veterans' causes. This momentum reinforces the importance of our mission and continues to drive strong philanthropic engagement.

We are also closely monitoring Planned Giving revenue. Although we remain ahead of last fiscal year's numbers, the pace of planned gifts has slowed, and we've fallen below projections for several consecutive months. Given the unpredictable nature of these types of gifts, forecasting remains a challenge, and we continue to track trends and adjust expectations accordingly.

Contact: VFW Development Director Kelly Jones, KellyJones@vfw.org.

Programs

- All-American Programmatic Requirements:
 - o The VFW Day of Service requirement is only for events that are conducted in May. Sign up at todaysvfw.org/vfw-day-of-service.



[VFW Day of Service - #StillServing](#)

The VFW Day of Service is an outgrowth of the VFW's #StillServing campaign which highlights the countless ways veterans continue to serve in communities across America.

todaysvfw.org

Contact: VFW Programs Director Lynn W. Rolf, III, LRolf@vfw.org.

Human Resources

- New Hires:
 - o Benjamin Wilson is a new National Pre-Discharge Claims Representative at Camp Pendleton.
 - o Quinci Courtney is a new National Pre-Discharge Claims Representative at Fort Campbell.
 - o Kon Awet is a new Direct Mail Project Coordinator in the Development Department in the KC Office.
 - o Daniel Cook is a new Staff Writer (Publications Division) of the Marketing Communications Department in the KC Office.
- Promotions and Transfers:
 - o Kristina Keenan was promoted to Director of National Legislative Services in the DC Office.
 - o Christopher Johnson transferred to the Corporate Accounts Manager position in the Foundation Department in the KC Office.
- Current Vacant Positions in Recruiting Process:
 - o Member Services Advisor, Membership & Member Services – KC Office
 - o Associate Director DC Service Office, Veterans Service Programs – DC Office
 - o Associate Director Economic Opportunity, National Legislative Services – DC Office

Contact: VFW Human Resources Director Sari Maple, SMaple@vfw.org.

Membership and Member Services

- Recruiting and retention continue to drive us closer to the Commander-in-Chief's requirement of 102% membership. We urge Posts, Districts and Departments to look not only toward this year's success but to plan for ongoing future growth.
- Next month brings the VFW Day of Service, and we urge all VFW Posts to be visible out in our communities with their service activities. The more eyes we have on the good work that the VFW is doing, the more veterans will want to take part, and we will reap the long-term benefits of recruiting and retention.
- Our most recent Membership Monday training webinar covered "**Long-Term Planning: A Look Ahead.**" Current, past, and future VFW leaders joined us for training on how to set long-term goals and how to implement plans and processes to achieve those goals. You can also follow our [VFW Membership Facebook page](#) for upcoming training, contests, and important membership announcements.

- Posts, Districts and Departments needing membership brochures, applications, or supplies to fulfill their recruiting and retention efforts, can be ordered online through our website. Simply log in to vfw.org, click on the “Membership Recruiting Brochures Order Form” link, and place an order. Anyone needing assistance in facilitating a recruiting event, looking for tips and/or best practices, can contact us at membership@vfw.org.
- The Member Service Center continues to operate efficiently, providing quality customer/member support, in areas of the VFW Store, Convention Registration, Member Dues Processing, Legacy, Members Benefits, and VA Claims assistance. What’s your experience been? Let me know by sending an email to me below.

Contact: VFW Membership and Member Services Director David Prohaska, DProhaska@vfw.org.

Administrative Operations

- There are currently 49 Posts and one District under Department or Commander-in-Chief suspensions:

State	Post	Charter city	Suspension expiration date
Arizona	7401	Chandler	5.4.2025
Arizona	12031	Anthem	5.21.2025
California	1534	Desert Hot Springs	Pending request for a revocation hearing
California	6476	Colton	5.22.2025
California	10694	Santa Ana	5.14.2025
Connecticut	6726	Essex	4.10.2025
Georgia	4583	Jesup	5.1.2025
Georgia	5456	Elberton	6.4.2025
Idaho	735	Pocatello	6.12.2025
Illinois	3510	Danville	6.10.2025
Illinois	5418	Rock Falls	6.24.2025
Louisiana	3686	Jennings	5.14.2025
Louisiana	4317	Jonesboro	6.19.2025
Louisiana	4858	Many	5.5.2025
Louisiana	7287	Coushatta	5.5.2025
Louisiana	7755	Bourg	5.14.2025
Maryland	1858	Baltimore	4.8.2025
Maryland	10078	Baltimore	4.8.2025
Massachusetts	144	Boston	Revocation of charter hearing requested
Massachusetts	2017	Dedham	4.15.2025
Massachusetts	2902	West Roxbury	4.15.2025
Massachusetts	6536	South Boston	Ongoing litigation
Massachusetts	9566	Dalton	4.7.2025
Massachusetts	9813	Holbrook	4.10.2025
Nebraska	8332	Arlington	3.15.2025
Nebraska	9897	Valley	4.15.2025
Nebraska	10045	Deweese	4.15.2025
North Dakota	Dist. 8		5.1.2025
Ohio	3307	Youngstown	6.4.2025
Ohio	3494	Mansfield	5.14.2025

Ohio	8673	Springfield	4.23.2025
Ohio	9716	Streetsboro	4.22.2025
Pennsylvania	43	Martinsburg	6.25.2025
Rhode Island	602	Pawtucket	4.11.2025
South Carolina	641	Columbia	5.19.2025
Tennessee	1733	Knoxville	6.25.2025
Tennessee	5266	Morristown	4.6.2025
Texas	8911	Fort Worth	5.4.2025
Texas	8925	Austin	5.25.2025
Texas	9191	Killeen	4.6.2025
Virginia	176	Newport News	5.13.2025
Virginia	6000	Narrows	4.15.2025
Wisconsin	1866	Marshfield	5.26.2025
Wisconsin	5470	Whitewater	5.26.2025
Wisconsin	8123	De Soto	4.17.2025
Wisconsin	10430	Clinton	5.12.2025

- There were three Post Consolidations:

State	Post No.	Consolidated w/Post No.	Date Approved
Maryland	9083	10067	3.27.2025
Oklahoma	382	4938	3.27.2025
Kansas	10552	7397	3.7.2025

There were two Defunct Posts:

State	Post No.	Termination Date
Virginia	7969	3.31.2025
Maryland	8097	3.21.2025

- Administrative Operations is engaged in nine Article IX Disciplinary Actions:
 - o Georgia:
Post 4346 Life member – disciplinary action
 - o Idaho:
Post 3622 Life member – disciplinary action
 - o New Jersey:
Post 9563 Life member – summary disposition
Post 9563 Life member – summary disposition
 - o North Carolina:
Post 2573 Life member – disciplinary action
 - o Oklahoma:
Post 2976 Life member – disciplinary action
 - o Texas:
Post 9191 Life member – disciplinary hearing
Post 9191 Life member – disciplinary hearing

- o Washington:
Post 91 Life member – disciplinary hearing

- One Administrative Removal/Action:

Colorado:

District 4 Commander – appeal denied (30 days to appeal to COA)

- Four Membership eligibility challenges since March 5, 2025:

Member Name	Post No.	Dept	Due Date
Michael Lee	3848	NV	4.24.2025
Duane Taylor	5137	OH	4.25.2025
Terrance Soloman	10167	FL	5.26.2025

- There have also been seven voluntary resignations, two voluntary surrenders, two terminations, and one reinstatement.
- Administrative Operations has 18 Bylaws and Articles of Incorporation submissions for review. Since March 5, 2025, 67 Bylaws/Articles of Incorporations have been received, 84 have been approved and distributed, and six have been returned for corrections and resubmission through proper channels.
- There have been nine total Charters from March 5, 2025, produced:
 - o Two Post Name Changes
 - o Two Replacement Charters
 - o One Location Change Charter
 - o Four Consolidation Charters

Dept	Post/District No.	Unit Designation	Document Type
NJ	2230/10122	Post	Consolidation Charter
NH	4483	Post	Replacement Charter
KS	7397/10552	Post	Consolidation Charter
SD	2730	Post	Location Change Charter
WA	992	Post	Name Change Charter
TX	8397	Post	Name Change Charter
AL	8	District	Replacement Charter
OK	4938/382	Post	Consolidation Charter
MD	10067/9083	Post	Consolidation Charter

Department Inspections

- The following nine Departments have been identified and are scheduled for inspections:
 - o Michigan – completed
 - o Delaware – completed
 - o Oklahoma – completed
 - o Mississippi – completed
 - o Utah – completed

- o Pacific Areas – completed
- o South Dakota – completed
- o Washington – completed
- o Europe – April 7-9, 2025

Contact: VFW National Administrative Operations Director Quentin Carroll, QCarroll@vfw.org.

Information Technology

Quick Recap

- Troy Brooks with the Condado Group and Sean Barnes discussed the progress and various aspects of the Command Post system including the completion of the base setup and core around the micro services, and application UI designs and screen buildout with UI solutions software in place.

Next Steps

- Troy is working to finalize UI design approval with the business team in an upcoming meeting.
- UI team targeted to start building UI screens late this week or early next week pending approval.
- Troy continues reviewing the features and functions of the Member Portal design with the requirements story and design team.
- Troy is to cancel next Tuesday's meeting.

Summary

- Project Progress and Team Updates:

Troy and Sean discussed their progress on various project components. Troy mentioned that they have completed the base setup and core around their micro services, and they have outlined and begun implementing the different components and infrastructure. They are also making minor tweaks to the UI design and planning to get feedback from the business team with approval. Troy also mentioned that they are building the data dictionary for the database and reviewing features and functions with an API dictionary.

Contact: VFW Information Technology Director Sean Barnes, SBarnes@vfw.org.

National Legislative Service

- **VFW Testifies Before Senate Committee:** Past VFW National Legislative Service Director Patrick Murray testified at a hearing on pending legislation before the Senate Committee on Veterans' Affairs. [Read the testimony](#) or [watch the hearing](#), which begins at the 17:47 mark.
- **VFW Testifies at House Subcommittee Hearing:** VFW National Legislative Service Director Kristina Keenan testified at a hearing on pending legislation before the House Veterans' Affairs Subcommittee on Economic Opportunity. [Read the testimony](#) or [watch the hearing](#), which begins at the 12:01 mark.
- **VFW Testifies on the Transition Assistance Program:** VFW National Legislative Service Associate Director Joy Craig testified at an oversight hearing before the House Veterans' Affairs

Subcommittee on Economic Opportunity. [Read the testimony](#) or [watch the hearing](#), which begins at the 18:47 mark.

- **VFW Testimony on Pending Legislation:** VFW National Legislative Service Associate Director Nancy Springer provided a statement for the record for a House Veterans' Affairs Subcommittee on Disability Assistance and Memorial Affairs' pending legislation hearing. [Read the testimony](#) or [watch the hearing](#), which begins at the 15:45 mark.

Contact: VFW National Legislative Service Director Kristina Keenan, KKeenan@vfw.org.

National Veterans Service

The deadline for submitting nominations for the John A. Biedrzycki Accredited Service Representative of the Year Award for 2024-2025 is April 30, 2025. Each Department Commander may nominate one eligible individual for this award. The individual who is ultimately chosen as the recipient of the award will be furnished round trip travel (for the winner and one guest) and two nights hotel accommodations to attend the VFW National Convention where the award will be presented. In addition, the award recipient will receive \$599 in recognition of their accomplishments and to offset travel expenses. We encourage every Department to put forth a candidate. A nomination shows that Department leadership is aware of the significant contributions service representatives make in your community. Nominations can be submitted to taldana@vfw.org by no later than April 30.

NVS is happy to announce a new partnership between the VFW and MyVetBenefits, a free mobile app and website that instantly matches veterans, service members and their families to a personalized list of benefits and services they've earned. As part of this partnership, any user who requests assistance with their VA benefits will be referred to their local VFW accredited representative for assistance. The MyVetBenefits app is available online at myvetbenefits.com/ and can also be found in the App Store or Google Play. Please check it out and pass it along to anyone who may need help with benefits or services available to the veteran community.

Below is a snapshot of what we've accomplished this month:

- NVS director attended the NACVSO leadership summit and participated in a panel discussion on VA benefits.
- NVS leadership attended the VBA VSO quarterly meeting.
- NVS leadership attended the monthly VSO meeting on claims, appeals and legislative issues.
- NVS training team completed virtual basic training for two new NVS staff members and two new Department Service Officers.
- VFW's pre-discharge representatives briefed transitioning service members on VA benefits at military installations across the country.
- NVS BDD reps participated in counseling and briefing at the General Officers Transition Courses for Army, Navy/Marines and Air Force/Space Force.
- NVS BDD leadership participated in a panel discussion hosted by The National Academies of Sciences, Engineering, and Medicine concerning military sexual trauma and VA benefits.



NVS Director Mike Figlioli with Medal of Honor Recipient Kenneth J. David at the NACVSO Leadership Summit

- NVS leadership met with key senior general officers being terminated to discuss VA benefits and VFW claims assistance.
- NVS BDD leadership participated in a VA TAP sync monthly meeting.
- NVS health leadership participated in a discussion with Trevor Project concerning the 988 crisis line.
- NVS health leadership met with Lycos to discuss MDMA updates.
- NVS health team met with VA for a Women Veterans Community Support Forum.
- NVS health leadership attended The Hill health summit discussion on U.S. health care.

As always, if you see a veteran in need, direct them to an accredited representative so that they can receive assistance. A listing of accredited representatives can be found at vfw.org/NVS. Just use the “Find a Service Officer” tab on the right side of the screen to find an accredited representative in your area.

Contact: VFW National Veterans Service Director Michael Figlioli, MFiglioli@vfw.org.

