

VETERANS FUND

EMERGENCY ASSISTANCE FOR LOCAL VETERANS

United Way of the Ozarks
and the American Red
Cross partner to provide
emergency assistance to
local veterans.

Through this alliance,
volunteer caseworkers
help administer up to
\$10,000 each Fiscal Year
through the United Way of
the Ozarks Veterans Fund.

GOAL

In partnership with the American Red Cross, United Way of the Ozarks administers the Veterans Fund to provide emergency financial assistance to members of the U.S. military, National Guard/Reserve and veterans in our 14-county service area.

ELIGIBILITY

American Red Cross caseworkers determine applicant eligibility. Applicants must live in one of the following 14 counties served by United Way of the Ozarks:

- | | | |
|-------------|------------|-----------|
| • Barry | • Hickory | • Taney |
| • Christian | • Laclede | • Texas |
| • Dallas | • Lawrence | • Webster |
| • Douglas | • Polk | • Wright |
| • Greene | • Stone | |

FUNDING ASSISTANCE

Once approved and as funds are available, Veterans may receive up to \$500 of assistance in a two-year period. Veterans may utilize the funds toward:

- Utilities (electric, water, phone).
- Auto payment/repair or local bus pass.
- Rent/mortgage.
- Appliance repair (must be the homeowner).
- Apartment deposit.
- Short term hotel stays (unless assisted by Red Cross Disaster Cycle Services).
- Medication, and dental/medical bills (case by case basis).



Assistance funds may not be used toward:

- Credit card bills.
- Legal fees of any kind.
- Internet service or smartphone data charges/bills.
- Education/tuition charges/books.
- Airfare.
- Furniture and clothing.
- Duplication of assistance provided by other Red Cross or United Way of the Ozarks departments.

CONTACTS

Please direct all inquiries for assistance to:

Red Cross Hero Care Center



1-877-272-7337

or text GETHEROCARE to 90999 to receive a link to download the free "Hero Care" App to initiate a request

For additional information, please contact:

Kimberley Lippelman-Nash, director of administration, United Way of the Ozarks



KLippelmanNash@uwozarks.org



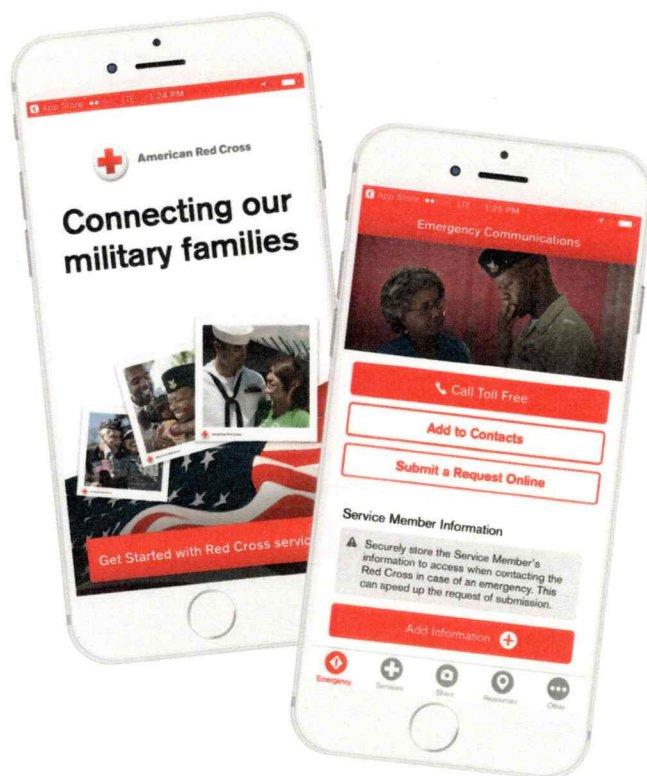
417-863-7700 ext. 222



8/2023

FREE Hero Care mobile app

With the Hero Care mobile app, we are making it easy for service members, veterans and their families to connect with the American Red Cross from anywhere around the world, exactly when they need us most.

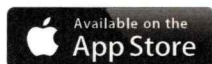


Our new Hero Care mobile app enables users to:

- Request critical Red Cross services, including requests for emergency travel and financial assistance, along with emergency messages to loved ones.
- Access non-emergency services, such as mental health support for military spouses and children.
- Access resources and information provided by trusted community partners and government agencies.
- Use the app in English or Spanish and contact our call center, which has multi-lingual staff 24/7.
- Store and access service member's information in case of an emergency.



Text GETHEROCARE to 90999 to receive a link to download the app. Scan the QR Code to the right, or visit redcross.org/mobileapps to download the app through the Apple App Store or Google Play Store.



For other Red Cross tools and preparedness information, visit redcross.org/mobileapps to download additional FREE mobile apps today.

